

# CYBER DEFENSE CENTER

for Managed Threat Detection & Response



**Service:** Cybersecurity

## OVERVIEW

The customer is a \$2bn telecommunication service provider based out of India. With evolving cyber threats, they wanted to set up a Cyber defense center to define security incident management process.

## CHALLENGES



Security incidents are not getting investigated properly due to lack of security professionals



Tools and processes were not scalable, and several data and tasks were scattered amongst various team members



Less visibility into threats & attack methodologies impacting the business

## SOLUTION

### Deployed SIEM and SOAR tools

- 1 Configured event correlation and management using Splunk
- 2 Splunk Phantom was introduced to consolidate all data sources and to automate routine tasks through multi-stage security orchestration
- 3 Data ingestion through Threat intelligence tool for external threat visibility and IOC's
- 4 Use cases are configured using Phantom playbook



## OUTCOMES

- > 100% Critical incidents resolved
- > 3x Number of incidents resolved per shift

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