

MULTI ACCESS SWITCH DEVELOPMENT AND SUSTENANCE

for a Network Access Solutions Provider



Services: Product Engineering & Innovation, Network Transformation

OVERVIEW

The customer is a **\$2.1bn** leading provider of next generation Network Access Solutions. They wanted to enhance the feature set of wireless multi access switch product portfolio.

CHALLENGES



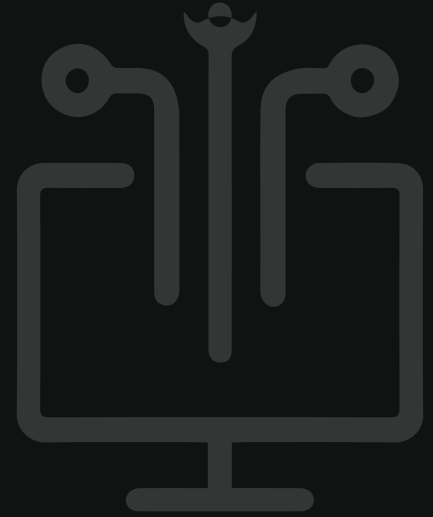
Large number of backlog defects remained unfixed due to lack of skilled resources



Need for a root cause analysis for outstanding critical issues within a short period of time

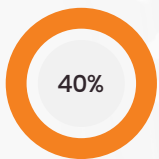
SOLUTION INNOVATION

- 1 Complete ownership of L2M, L3M, Auth modules and DPA related components
- 2 All backlog defects were fixed within 4 months
- 3 Worked on enhancement of auto LACP and NTP features
- 4 Integration of mobility access switch with third party OEMs
- 5 Role-based network access for wired users and devices



OUTCOMES




- › Developed interoperability with third party products
- › Continuous improvement by reducing the number of critical defects



40%
Faster time to market

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