



TotalCareXP

Care experience for Healthcare

Patient-centricity and patient engagement are core tenets of the Total Experience (TX) Strategy. TX aims to innovate and deliver a next-gen software platform built to fuel connected health and transform the patient experience.

We at ACL Digital provide a cloud, mobile, and AI-ready, No code platform to present a unified patient view.

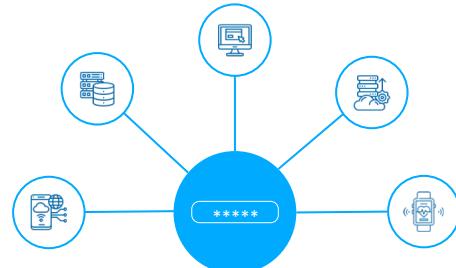
- Personalized, meaningful, and actionable insights to bring significant improvement in patient outcomes
- Centralized data hub to self-manage chronic conditions
- Timely and data-driven insights to improve patient's self-efficacy and put them in control of their health

ACL Digital's Total CareXP platform organizes what your patients, providers, employees, and agents need to know and carry out care delivery operations via a single hub with simplified tasks and quick information access with a personalized dashboard.



Care Experience

Personalize and streamline daily tasks and access essential health information in a central dashboard to engage patients, providers, and healthcare professionals with a no-code care experience solution.



Overloaded with data spread between multiple applications

Why Total CareXP?

- 1** Better decision-making, Hyper Personalized Experience for everyone in the care circle with a real-time information update.
- 2** Minimal training and support for all users (Patients, Providers, Hospital staff, and Agents) with seamless experience.
- 3** Aggregates relevant content securely from multiple sources (internal & external) to provide value & deliver key information to everyone, anytime, with a single click.
- 4** Combat information overload, Reducing stress & Frustration, Quick access via single sign-on and accessing critical information on one screen.
- 5** Customize the information as widgets and prioritize the way users want them to view and take actions.
- 6** Developers and business analysts can easily configure the information from the different applications using a user-friendly Low-Code, No-Code platform.

The screenshot displays the TotalCareXP Care Experience Platform dashboard, featuring a clean, modern design with a blue and white color scheme. At the top, there's a header bar with the TotalCareXP logo, a search bar labeled 'Care Experience Platform', and a user profile icon.

The main content area is organized into several sections:

- My Appointments**: Shows three scheduled appointments: 'Lab Appointment' (COVID RT-PCR), 'Dr. John Victor' (Cardiologist), and 'Scan Appointment' (MRI Scan).
- Digital Wellness**: Displays real-time health metrics: Blood Glucose (79 mg/dL), Cholesterol (240 mg/dL), Blood Pressure (120/80 mmHg), Heart Rate (68 bpm), Sleep Pattern (Sep 10 | 11:15 AM - 06:40 mins), and Temperature (98.6°F).
- Medications**: Lists current medication status for Neurofen 200mg, Clopidogrel 75mg, Novolog, and Paracetamol 250mg.
- Calendar**: A weekly calendar for September 2022, showing appointments for Dr. John Victor on September 12th.
- My Claims**: Shows claim details for UNH22T67A, including Policy No., Provider (United Healthcare), Active Status, Total Coverage (\$250,000), and Last Claimed Amount (\$75,000).
- Reminders**: Lists upcoming reminders for Dr. John Victor (08:30 AM Today), Blood Pressure (12:30 PM Mon, Fri), Clopidogrel 75mg (1:30 PM Everyday), and Ticagrelor 90mg (08:50 PM Everyday).

A prominent 'Customise' button is located in the top right corner of the dashboard.

A unified gateway to the health information for all diverse users in the care continuum without switching screens or multiple sign-ins

Features



Future-ready Platform

Secured Low-Code, No-Code platform, quickly hosted and deployed on public cloud and on-premise



Total Health Experience

The platform is built on the Total Experience Strategy, an aggregate of Customer Experience (CX), Employee Experience (EX), Multi-device Experience (MX), and User Experience (UX) that address the entire user cohort across multiple touch points



Customization & Branding

Total CareXP Platform supports fully branded customizations and personalized dashboards for everyone in the healthcare continuum



Simple & Personalized

Dashboards show everyone what and when they need to know and views tailored to their needs and preferences



Centralized-Secure Information Hub

A platform that offers secure data hub compliant with all leading healthcare, medical devices regulations and cloud security policies

← Health Analytics Report Reports on Health & Wellness

DATA **VISUALIZE**

Mapping (Appointments)

PREVIEW Change Customize DIMENS

Dr. John Victor
Cardiologist
Oct 14, 2022
09:00 AM
Florida

VARIABLES

Name: Dr. John Victor
Specialization: Cardiologist
Date: Oct 14, 2022
Time: 09:00 AM
Location: Florida

Cancel Previous Save & Next

This screenshot shows the 'Health Analytics Report' section of the Total CareXP platform. It displays a preview of an appointment for 'Dr. John Victor' on 'Oct 14, 2022' at '09:00 AM' in 'Florida'. Below this, there's a 'Mapping' section where variables like Name, Specialization, Date, Time, and Location are listed. At the top, there are tabs for 'DATA' and 'VISUALIZE', with 'VISUALIZE' being the active tab. Navigation buttons for 'Previous' and 'Save & Next' are visible at the bottom.

Total CareXP is a no-code platform with a total experience strategy.

← Health Analytics Report Medication x Health x Reports x + Add Tags Medical Publish

DATA **VISUALIZE**

Choose Widget

Charts Others

Simple Table Dynamic Grid Key Value Card

Key Value Sparkline Calendar To do List

Product Catalogue Podcast Appointments

Claims Medications Prescriptions

Reminders Reports

Dr. Leonard Hampton Jan 01, 2022 09:00 AM New Jersey

Appointments

The appointments widget shows scheduled day, time and location for an individual to be evaluated or treated by a physician, or others such as lab, scan appointments etc.

Cancel Previous Save & Next

Integrate secure data into actionable cards required for anyone and assign it to users based on permissions.

This screenshot shows the 'Health Analytics Report' section of the Total CareXP platform. It displays a preview of an appointment for 'Dr. Leonard Hampton' on 'Jan 01, 2022' at '09:00 AM' in 'New Jersey'. Below this, there's a 'Choose Widget' section with various options like Simple Table, Dynamic Grid, Key Value Card, etc. A detailed description of the 'Appointments' widget is provided, stating it shows scheduled day, time and location for an individual to be evaluated or treated by a physician, or others such as lab, scan appointments etc. Navigation buttons for 'Previous' and 'Save & Next' are visible at the bottom.

ACL Digital Healthcare

ACL Digital's Healthcare Practice works with healthcare organizations to engineer personalized Total Experiences - anytime, anywhere, and on demand. Our design-led engineering services have provided secure, compliant, interoperable Digital Healthcare and Medical Device Engineering solutions accelerating digital innovation, driving business transformation, and enabling industry-wide convergence. With a "Digital First and Total Experience" philosophy, we are the partner of choice for global MedTech, Medical Devices/OEMs, and ISVs, in their Digital Healthcare, Omnichannel Patient Engagement, Virtual First care (V1C), Connected Medical Devices, and Digital Front door strategy implementation journey.

- By uniting analytics, compliance, UX, cloud, and interoperability, we offer unique, scalable Digital solutions that aim to enhance the quality, convenience, and personalization of care delivery.
- Leverages the triple trifecta (Cloud, Analytics, and UX for medical devices) to integrate data across disparate systems – from imaging to vitals to claims – helping cross-reference, match historical patient information, proactively identify illness, and engage with patients.

For more information, visit www.acldigital.com/healthcare

ACL Digital

ACL Digital, an ALTEN Group Company, is a digital product innovation and engineering company. We help our clients design and build products (AI, Cloud, and Mobile ready), content and commerce-driven platforms, and connected digital experiences for the modern world through a design-led Digital Transformation framework. By integrating our strategic design, engineering, and industry capabilities, we help our clients decode the digital world and accelerate their growth journey.

We are a trusted Digital Transformation and Modernization partner, combining deep technical expertise and industry knowledge to help our customers deliver solutions with a "Total Experience" philosophy. Our offerings and proven frameworks create exponential value and competitive advantage for our customers by giving them the power to IMAGINE, INNOVATE, TRANSFORM and SUSTAIN enterprise digital core.

For more information, visit www.acldigital.com



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